

# On Par with DOR

*The Latest Drug Overdose Reporting News and Announcements*

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## Most Common Errors

Every week when DOR data is submitted to the Tennessee Department of Health (TDH), and each record is checked to ensure it is submitted with the highest data quality. When a record is submitted that does not meet the data quality standards set forth by TDH, it generates either an error or a warning. Below are some of the more common errors that we see from records, what their common causes are and how to correct the errors.

### Invalid or Missing Submission Period Begin Date:

**What Causes this Error:** This error occurs when the records submission period begin date is either missing or incorrectly entered.

**How to Correct this Error:** The submission period begin date must be the Sunday of the submission period week in the MM/DD/YYYY format, and the record trigger date for the record must fall within the submission period.

### Invalid Patient Discharge Status:

**What Causes this Error:** This error occurs when the patient's discharge status is either missing or not a value in the discharge status value set. Often times this error occurs when opening the file in Excel, which removes the leading zeros from the patient discharge status code.

**How to Correct this Error:** The patient's discharge status must be updated to valid two-digit discharge status, including leading zeros when needed. We recommend using Notepad++ when correcting errors to ensure the leading zero stays with the code when the file is saved. Valid discharge status codes can be found in the DOR Manual.

### Invalid Record Trigger Date and Submission Date Relationship:

**What Causes this Error:** This error occurs when the record trigger date submitted with the patient record is not between the submission period begin and end dates.

**How to Correct this Error:** Make sure the record trigger date is on or after the submission period begin date, and make sure the record trigger date is on or before the submission period end date.

### Why is this important?

DOR data is used widely across the state as a measure for informed decision-making and provides a deeper understanding of the state of overdoses across Tennessee. Data that is complete, accurate, and reported in a timely manner is imperative for TDH to take action and allocate resources appropriately. Data submitted with errors can cause a lag in reporting pertinent information thus hindering necessary action to targeted areas.

Incorrect or missing information could cause the data to be misrepresented and result in inaction where response and resources are truly needed. We appreciate your dedication to providing this vital information as timely, complete, and accurate as possible. For further information on error handling and solutions, please visit the [DOR Error Handling Guide](#) or contact [TDH.Informatics@tn.gov](mailto:TDH.Informatics@tn.gov).



## Reporting Tips

- When submitting files via SFTP, the naming convention MUST BE in the following format: DOR\_Trading Partner\_ID\_DateTime (DateTime format YYYY-MM-DD-HHMMSS).
- If there are any missing weeks in your DOR summary report, please make sure to submit those weeks, as it means TDH does not have a record of receiving files from those weeks with no errors. If you are having trouble resubmitting missing weeks please contact [TDH.Informatics@tn.gov](mailto:TDH.Informatics@tn.gov) for assistance. Also, please remember any missing weeks will need to be submitted the following week along with the current week's submission.
- Each facility within an organization MUST report a "Zero Submission Record" when there are no patient records that meet the selection criteria for drug overdose during the submission period.
- If either of your DOR Summary Report or Data Detail Validation File says your DOR record contains a warning, please reach out to [TDH.Informatics@tn.gov](mailto:TDH.Informatics@tn.gov) for assistance with correcting the warning.

If you have questions or see anything that may be problematic or hinder you from submitting successfully please contact [TDH.Informatics@tn.gov](mailto:TDH.Informatics@tn.gov).

### TENNESSEE'S ANNUAL OVERDOSE REPORT 2021

Report on Epidemiologic Data,  
Efforts, and Collaborations to  
Address the Overdose Epidemic



Click here for more [Overdose Facts & Figures and the 2021 Overdose Annual Report](#)

## Useful Resources

[DOR Manual](#)

[DOR Reporting Website](#)

[The Error Handling Guide](#)

[Reportable Diseases Rules and Regulations](#)

## TN Faces of Opioids: Meet Adam

Tennessee is among the hardest-hit states when it comes to the opioid epidemic. The story of its impact is often told in numbers: 1,268 opioid overdose deaths in Tennessee in 2017; more than six million painkiller prescriptions in our state in 2018. But behind the numbers are people – the Tennesseans bearing the devastating impacts of this crisis. Your weekly reporting efforts assist and contribute to enhancing, maximizing, and providing valuable resources for those that are in need of help with this crisis. Please read Adam's story below.



### Adam's Story

Drugs and alcohol led down a very dark and lonely road. I was dying an extremely agonizing and slow spiritual death. I didn't care about myself, my loved ones, or even my children. The only thing I cared about was changing the way I felt. I went to countless treatment centers, doctors, therapists, and religious groups. I was running from everyone and everything but most of all from myself. Something changed in me one day. I had a desire to quit that day so I managed to reach out for help. I went to detox and a 28-day inpatient rehabilitation facility. The only thing that has kept me clean this time is working the 12 steps, having a sponsor, and, most importantly, a faith in a God of my understanding. Relationships didn't fix me. Medication didn't fix me. Money didn't fix me. Working with others, regular self-evaluation, and attempting to right my wrongs seem to be working. My recovery is a gift. All I have is today. My goal is to be a little better today than I was yesterday.

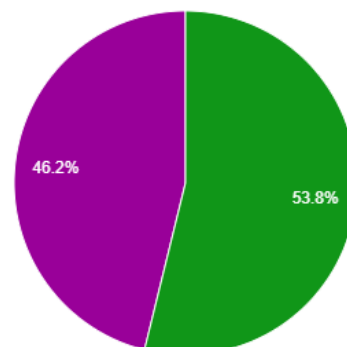
All content in this section was provided by: [Tennessee Faces of the Opioid Crisis campaign](#). You can read more stories at [TN Faces of Opioids](#).

## Newsletter Survey Results

Thank you to all participants that completed the 2021 DOR Newsletter survey. Your input was very much appreciated and valued. Because we desire to create useful content, it is important that we receive your comments, thoughts, and opinions regarding the content and information provided in the newsletter.

Responses regarding the information included in the On Par with DOR quarterly newsletters are illustrated below. Trading Partners were asked how satisfied they were with the Q1-Q4 2021 DOR Newsletter, and based on the responses the results showed that 53.8% were 'Satisfied' and 46.2% were 'Very Satisfied'.

Trading Partner Satisfaction with the 2021 "On Par with DOR" Newsletter



\*Results were taken from the REDCap Survey Report for the DOR Newsletter Survey

\*Green represents - Satisfied

\*Purple represents - Very Satisfied